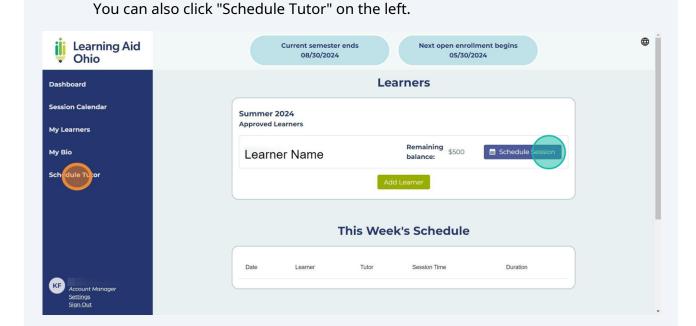
## **ElevateDD Learner User Guide**

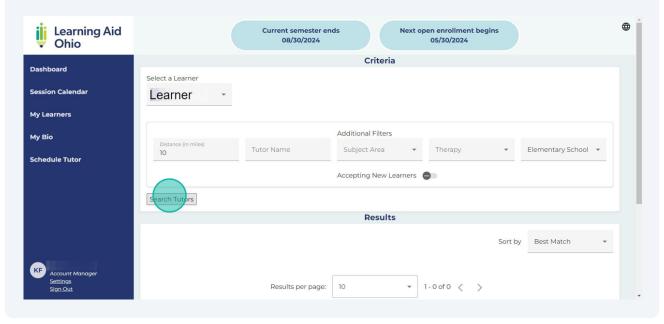
1 Navigate to <a href="https://elevatedd.learningaidohio.org/">https://elevatedd.learningaidohio.org/</a>

This is the Dashboard view.
You can schedule a session by clicking "Schedule Session" next to the Learner name.

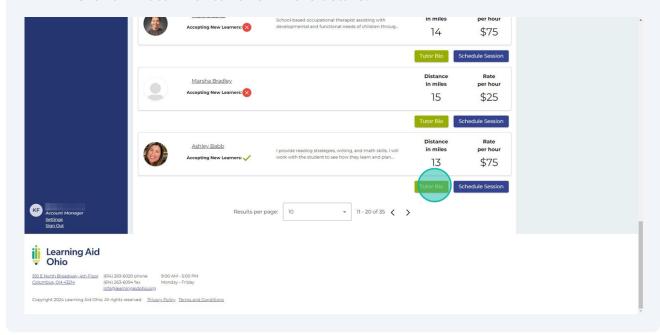


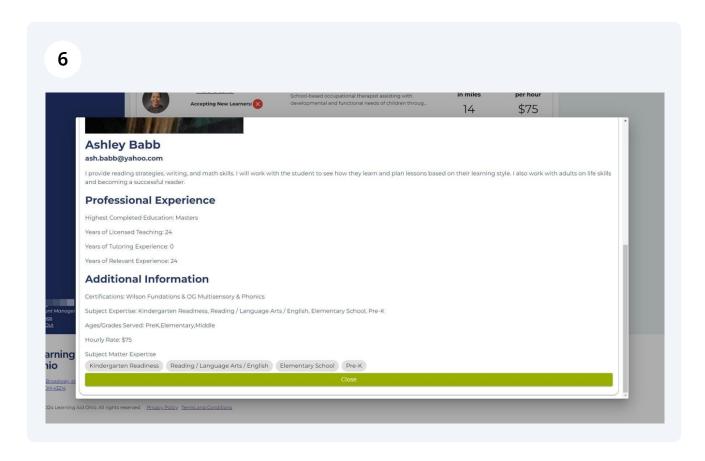
- 4 On this page you can you can update your search criteria for a tutor.
  - You can update the distance
  - Search by tutor name
  - Search by educational subject
  - Search by therapy type
  - Select the grade level
  - Use the toggle button to search tutors that are only Accepting New Learners

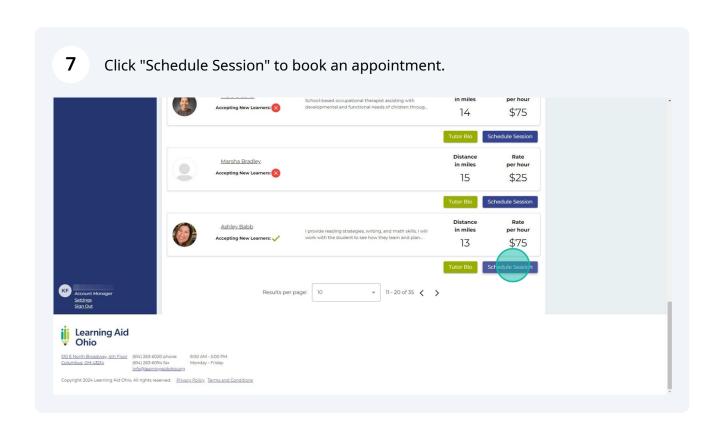
Click "Search Tutors" for results.

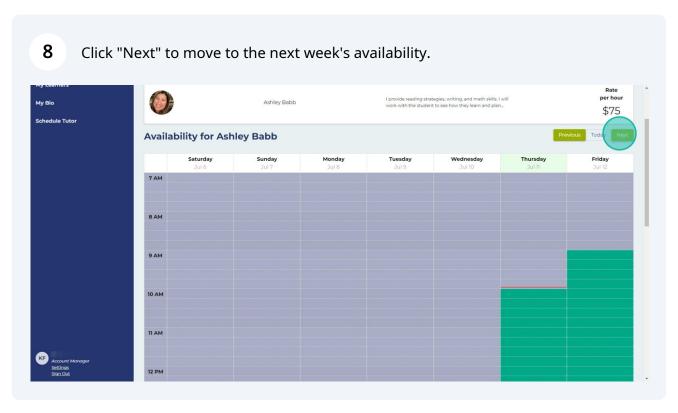


- Search results will show you the tutors that meet your criteria entered.
  A green checkmark on their listing means they are Accepting New Learners.
  A red X means they are NOT Accepting New Learners at this time.
  - Click on "Tutor Bio" to review more details.









**9** The timeslots colored green are available for booking.

Click on the timeslot you would like to book.

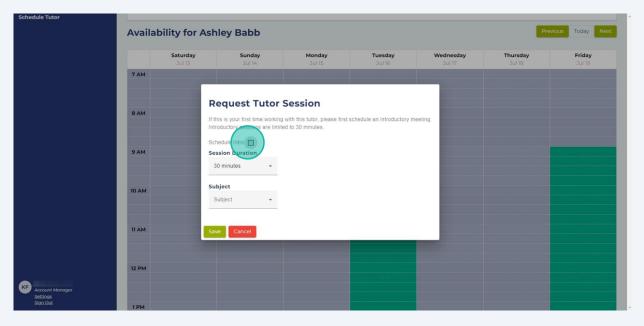


## i Reminders:

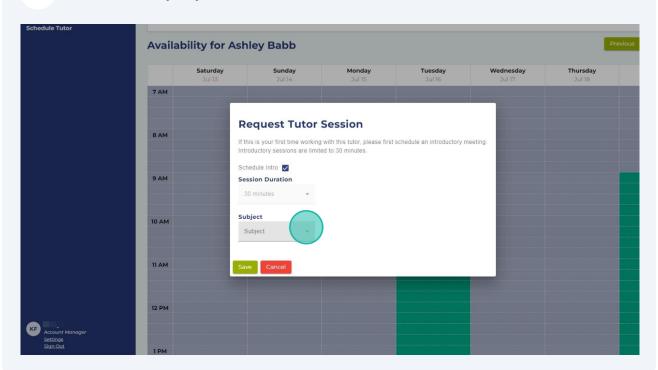
! Tutors have up to 72 hours to confirm an appointment request.

! Do not schedule over three hours of paid services for a single learner within one week, over two hours in a single session, or four hours of paid sessions in the same household on the same day.

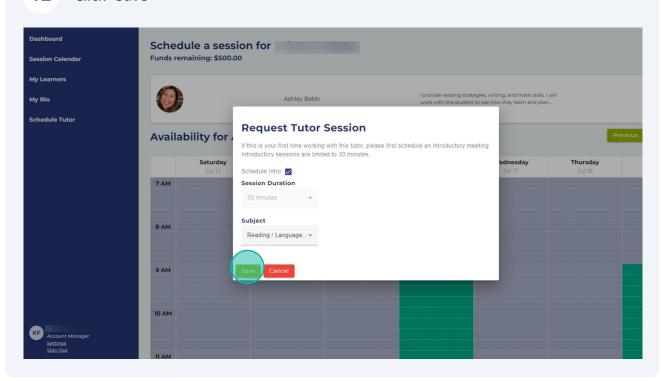
If you have not worked with this tutor before, click the "Schedule Intro" checkbox to schedule a free introductory interview.



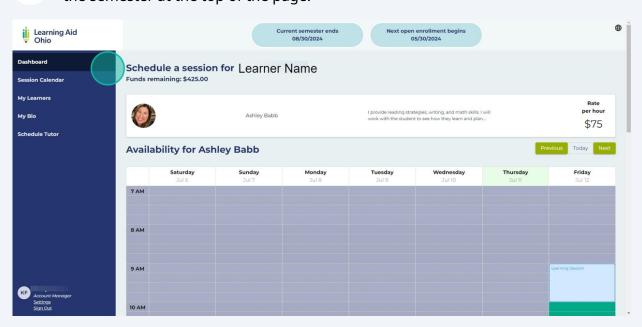
**11** Select the subject you would like to focus on.



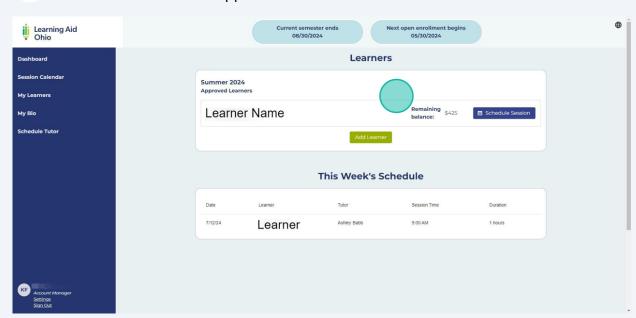
## 12 Click "Save"



When a paid appointment is scheduled, it will show your remaining balance for the semester at the top of the page.

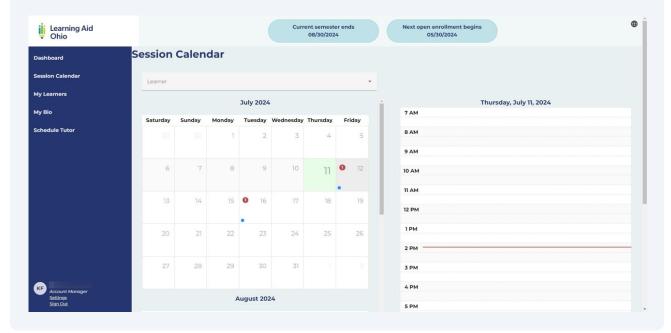


Your learner's remaining balance can also be found on your dashboard along with this week's scheduled appointments.



15 Your requested appointments will now show on the calendar.

You can click "Session Calendar" in the menu on the left to see your schedule of all sessions booked.



Click here to toggle between learners if you have more than one learner on the program.

Learning Aid Ohio

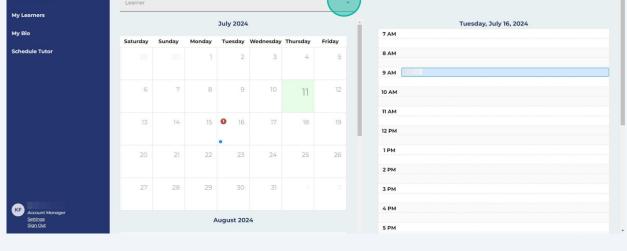
Current semester ends OB/30/2024

Next open enrollment begins OS/30/2024

Session Calendar

Session Calendar

Not open enrollment begins OS/30/2024



Click the appointment to open for details.

Learning Aid Ohio

Dashboard Session Calendar

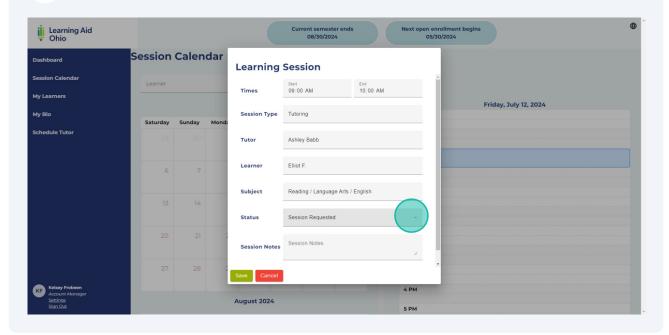
My Learners

My Iso
Schedule Tutor

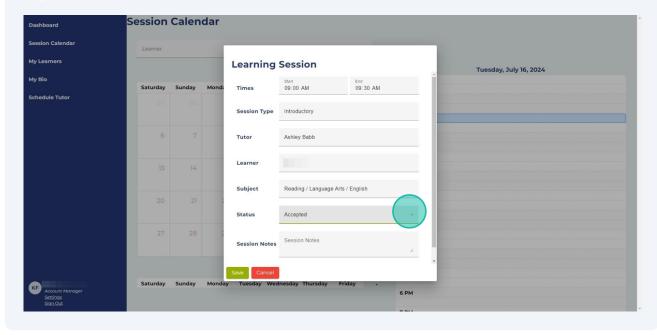
Schedule Tutor

August 2024

18 The status will be "Session Requested" until the tutor has accepted your request.

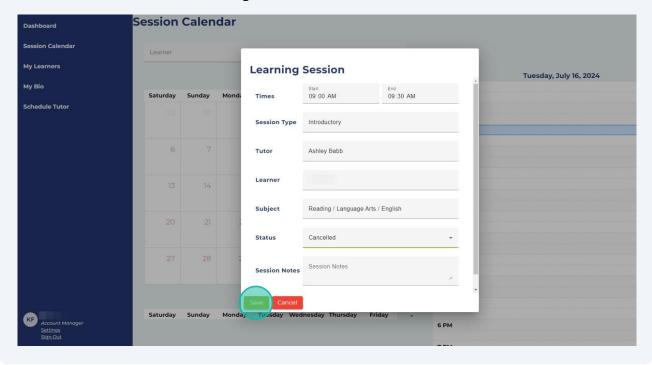


Once the tutor has accepted your appointment request, you will receive a text if a cell phone number was provided.



20 To cancel an appointment select "Canceled" in the Status dropdown.

Click "Save" once all changes are made.



Account Managers can update their learner's information and see past and present funding amounts.

Click on My Learners in the menu to the left. Click the down carrot to open the learner's profile.



